

**MASTER OF LIBRARY & INFORMATION SCIENCE
SECOND SEMESTER [SPECIAL REPEAT]
INFORMATION SOURCE AND SERVICES
MLS – 202**

**SET
A**

[USE OMR SHEET FOR OBJECTIVE PART]

Duration: 3 hrs.

Full Marks: 70

Time: 30 mins.

(Objective)

Marks: 20

Choose the correct answer from the following:

1 × 20 = 20

1. Reference service which involves short answers are called:
 - a. Long range reference service
 - b. Ready reference service
 - c. Simple service
 - d. Referral service
2. Selective dissemination information was formulated by:
 - a. W. Fidel
 - b. H.P. Luhn
 - c. Melvil Dewey
 - d. J. Kobblers
3. User profile is one of the important components of
 - a. Reference service
 - b. SDI
 - c. Documentation
 - d. CAS
4. Current Awareness Service comes under
 - a. Responsive
 - b. Anticipatory
 - c. On-Demand
 - d. E-Mail
5. Patent belong to
 - a. Primary sources
 - b. Secondary sources
 - c. Tertiary sources
 - d. None of the above
6. What are the non- documentary sources?
 - a. Which are in printed form
 - b. Which are non Printed form
 - c. Which are non documented
 - d. All of the above
7. What do you call a collection of maps, tables, charts etc
 - a. Globe
 - b. Gazetteer
 - c. Maps
 - d. Atlas
8. Which is not an alerting service?
 - a. CAS
 - b. SDI
 - c. Document Delivery service
 - d. Newspaper clipping
9. Making user acquainted with the libraries usage and services is
 - a. User orientation
 - b. User analysis
 - c. User studies
 - d. Feed
10. Who contributed about the systematic use of user education?
 - a. S.S. Green
 - b. Melvil Dewy
 - c. P.B. Kanapp
 - d. E.J. Coats

11. Cover to cover translation is treated as
 - a. Selective dissemination service
 - b. Current awareness service
 - c. On demand service
 - d. Anticipatory service
12. What is the frequency of INB?
 - a. Quarterly
 - b. Monthly
 - c. Weekly
 - d. Annual
13. Articles published in research journals are
 - a. Reference source
 - b. Secondary source
 - c. Primary source
 - d. Tertiary source
14. Reference sources are those
 - a. Which are in large size
 - b. Which can be read at home easily
 - c. Used to obtain particular information
 - d. Which are costly
15. Which part of the new encyclopedia Britannica is useful for daily reference service?
 - a. Micropaedia
 - b. Propaedia
 - c. Micropaedia
 - d. Premedia
16. Which of the following is not a document?
 - a. Manuscript
 - b. Book
 - c. Inscription
 - d. Periodical
17. Manzel categorise user studies into
 - a. Two categories
 - b. Five categories
 - c. Three categories
 - d. Four Categories
18. The 15th edition of Encyclopedia Britanica consist of
 - a. 32 volumes
 - b. 35 volumes
 - c. 10 volumes
 - d. 30
19. Personal assistance to library user seeking information is known as
 - a. User service
 - b. Referral Service
 - c. Reference service
 - d. Document delivery service
20. Long range reference service may take
 - a. Several minutes
 - b. Several hours
 - c. Several days
 - d. All of the above

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(Descriptive)

Time : 2 Hr. 30 Mins.

Marks : 50

[Answer question no.1 & any four (4) from the rest]

1. Define reference service. Explain the types of information services. 2+8=10
2. What is an information source? Write in brief about the types of information sources. 4+6=10
3. Justify the importance of reference librarians in electronic age. 10
4. What are user studies? Explain the categories of information users. 4+7=10
5. What is information-seeking behavior? Explain at least two classic information-seeking models. 3+7=10
6. What are the recent trends in information services? 10
7. What are secondary sources of information? Write in detail with suitable examples. 2+8=10
8. Define user education in the library. Explain about the concept and goal of user education. 2+8=10

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