

**BA ADMIN & GOVERNANCE [POL. SCIENCE]
THIRD SEMESTER
PUBLIC ADMINISTRATION
BAAG – 322**

**SET
A**

[USE OMR SHEET FOR OBJECTIVE PART]

Duration: 3 hrs.

Full Marks: 70

Time: 30 mins.

Marks: 20

(Objective)

1 × 20 = 20

Choose the correct answer from the following:

- The term 'administration' means management the affairs of:
a. Public
b. Private
c. Public or Private
d. None
- In public administration, its motto often being the:
a. Welfare of man
b. Welfare of animals
c. Welfare of all beings
d. All of these
- Who was the originator of the Politics-administration dichotomy?
a. W.F. Willoughby
b. Woodrow Wilson
c. Mary Parker Follet
d. Henry Fayol
- Public Administration may be defined as.....
a. Administrative Capacity
b. Management of Industry
c. Management of Property
d. Administrative of Public
- Public Administration is the study of.....
a. Maintenance of Law and Order
b. Control of trade and commerce
c. Public Policy implementation of the state
d. Politico-administrative dynamics
- Which one of the following statements is not correct in respect of New Public Management?
a. It has market orientation
b. It upholds public interest
c. It advocates managerial autonomy
d. It focuses on performance appraisal
- 'Good Governance' and 'Participating Civil Society for Development' were stressed in World Bank Report of.....
a. 1992
b. 1997
c. 2000
d. 2003
- Who wrote the book 'Towards A New Public Administration: The Minnowbrook Perspective'?
a. Frank Marini
b. Dwight Waldo
c. C. J. Charlesworth
d. J. M. Pfiffner
- The history of evolution of the Public Administration is generally divided into.....
a. Three phases
b. Four phases
c. Five phases
d. Six phases

10. According to which view, public administration studies the sum total of the entire activities of the government; the executive, legislature and judiciary?
 - a. Integral view
 - b. Subject Matter view
 - c. Constructive view
 - d. None
11. Pressure groups in public administration work for.....
 - a. Public interest
 - b. Self interest
 - c. Foreign interest
 - d. Sectoral interest
12. If the administrative authority within a department is vested in a single individual, then that system is known as.....
 - a. Board
 - b. Bureau
 - c. Commission
 - d. Council
13. In which of the following are public and private administrations not common?
 - a. Filing
 - b. Managerial techniques
 - c. Scope and complexity
 - d. Accounting
14. The 4Ps theory of departmentalization as advocated by Luther Gulick are.....
 - a. Purpose, process, plan, place
 - b. Place, person, programme, process
 - c. Purpose, process, place, programme
 - d. Purpose, process, person, place
15. The most effective means of citizen's control over administration is.....
 - a. Election
 - b. Pressure Groups
 - c. Advisory Committees
 - d. Public Opinion
16. The first country in the world to introduce the right to information was.....
 - a. Norway
 - b. USA
 - c. Sweden
 - d. Finland
17.means working out in broad outline the things to be done, the method to be adopted to accomplish the purpose.
 - a. Coordinating
 - b. Budgeting
 - c. Organising
 - d. Planning
18. Who defines the POSDCORB techniques?
 - a. Gullick
 - b. Deutch
 - c. Pfiffner
 - d. L D. White
19. According to which view, public administration is the sum total of all the activities undertaken in pursuit of and in fulfilment of public policy?
 - a. Integral view
 - b. Managerial view
 - c. Constructive view
 - d. None
20. By common usage and practice the term 'public administration' is restricted to the organisation and operations of the executive branch only. Is it a right statement?
 - a. Yes
 - b. No
 - c. Partially right
 - d. Partially wrong

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(Descriptive)

Time : 2 Hr. 30 Mins.

Marks : 50

[Answer question no.1 & any four (4) from the rest]

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| 1. Define Public Administration. Discuss the evolution of Public Administration as an academic discipline. | 3+7=10 |
| 2. Explain NPM. Discuss the principles of NPM with suitable examples. | 2+8=10 |
| 3. What is Citizen's Charter? Critically examine the effectiveness and implementations of Citizens Charter in India. | 2+8=10 |
| 4. Critically examine the effective implementations of RTI in India. | 10 |
| 5. What is Good Governance? Discuss the different elements of Good Governance. Cite some policy related to good governance in India. | 2+6+2=10 |
| 6. Critically examine the Ayushman Bharat Scheme and its impact on India Society. | 10 |
| 7. Discuss the Power and Functions of Lokpal and Lokayukta. | 10 |
| 8. What is Administrative Reforms? Why it is necessary? Discuss the 2 nd ARC reports of Administrative reforms in India. | 2+2+6=10 |

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