

BBA LLB
FIRST SEMESTER
ORGANIZATIONAL BEHAVIOR
BBLB – 103
(USE OMR FOR OBJECTIVE PART)

SET
A

Duration: 3 hrs.

Full Marks: 70

Time: 30 min.

(Objective)

Marks: 20

Choose the correct answer from the following:

1 × 20 = 20

1. Some fundamental components that are typically found in most organizations include :
 - a. People
 - b. Goals and Objectives
 - c. Processes and Procedures
 - d. All of the above
2. Individual Factors determining organizational behavior is categorized into
 - a. Personality
 - b. Perception
 - c. Only A
 - d. Both A&B
3. Key roles and contributions of behavioral science include:
 - a. Understanding Human Behavior
 - b. Enhancing Organizational Effectiveness
 - c. Both A&B
 - d. None of the above
4. Social factors determining organizational behavior is categorized into
 - a. Group Dynamics
 - b. Leadership
 - c. Organizational Culture
 - d. All of the above
5. Which is not a type of personality
 - a. Type A
 - b. Type B
 - c. Type E
 - d. Type D
6. Which is not a theory of personality
 - a. Psychodynamic Theories
 - b. Humanistic Theories
 - c. Cognitive Theories
 - d. Deontology theories
7. Some of the key determinants of personality are
 - a. Environment and Upbringing
 - b. Peer Group and Social Interaction
 - c. Both A & B
 - d. Neither A & B
8. Which is not a personality assessment method
 - a. Self-Report Questionnaires
 - b. Observer Ratings
 - c. Projective Tests
 - d. Neuroticism
9. Which person is significant to classical conditioning
 - a. Ivan Pavlov
 - b. B.F. Skinner
 - c. Albert Bandura
 - d. Taylor

10. Which person is significant to Operant Conditioning
 - a. Ivan Pavlov
 - b. B.F. Skinner
 - c. Albert Bandura
 - d. Taylor
11. The factors related to attitude formation
 - a. Cognitive Factors
 - b. Affective Factors
 - c. Behavioral Factors
 - d. All of these
12. Which of the following statement is incorrect.
 - a. Attitudes significantly impact how employees behave in the workplace.
 - b. Positive attitude is not associated with higher levels of employee engagement
 - c. Attitudes can directly impact job performance.
 - d. Effective leadership can foster positive attitudes among team members.
13. Social Identity Theory was developed by social psychologist
 - a. Ivan Pavlov
 - b. Albert Bandura
 - c. B.F. Skinner
 - d. Henri Tajfel
14. Which of the following statement is correct.
 - a. In the forming stage, group members come together and get acquainted
 - b. During the storming stage, conflicts may arise as members begin to express their opinions and compete for influence.
 - c. As the group resolves conflicts and differences, they move into the norming stage.
 - d. All of the above
15. In the performing stage which factor is most important
 - a. Productivity
 - b. Integrity
 - c. Attentiveness
 - d. Dependability
16. Who initially proposed a four-stage model in 1965
 - a. Henri Tajfel
 - b. Mary Ann Jensen
 - c. Bruce Tuckman
 - d. None of them
17. Which is the lowest level in Maslow's Hierarchy of Needs
 - a. Physiological Needs
 - b. Belongingness and Love Needs
 - c. Esteem Needs
 - d. Safety Needs
18. The Two-Factor Theory was developed by
 - a. Frederick Herzberg
 - b. Victor Vroom
 - c. Abraham Maslow
 - d. None of the above
19. The Expectancy Theory was proposed by
 - a. Frederick Herzberg
 - b. Victor Vroom
 - c. Abraham Maslow
 - d. None of the above
20. Theory X and Theory Y was developed by
 - a. Frederick Herzberg
 - b. Victor Vroom
 - c. Douglas McGregor
 - d. Abraham Maslow

(Descriptive)

Time : 2 hrs. 30 min.

Marks : 50

[Answer question no.1 & any four (4) from the rest]

1. Discuss the key components of an organization. 10
2. Discuss any ten key determinants of personality. 10
3. Write an overview of the perceptual process. 10
4. Employee attitudes can have a profound impact on the workplace and the organization as a whole. Discuss. 10
5. Explain the different types of learning with examples 10
6. Discuss the key characteristics of groups 10
7. Discuss the different types of groups. 10
8. Discuss the significance of motivation in organizations 10

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