

REV-01
BAAG/18/23

2023/06

**BA ADMINISTRATION AND GOVERNANCE
SIXTH SEMESTER
ETHICS IN ADMINISTRATION AND GOVERNANCE
BAAG - 605**

**SET
A**

Duration: 3 hrs.

Full Marks: 70

(PART-A)

Time : 2 Hr. 20 Mins.

Marks : 50

[Answer question no.1 & any four (4) from the rest]

1. Although ethics in private and public relations are different, they interact and influence each other. Discuss. 10
2. What is the importance of ethics in international relations? Explain with recent context. 10
3. Discuss the role of religion in value inculcation. Do you think religion makes a theist more ethical than an atheist? 10
4. Good governance is not only based on the rule of law, but also on an ethical foundation. Discuss why ethics is important for good governance and upholding the rule of law. 10
5. Some people argue that corruption emanates from the incentive structures within the society, while others see corruption as a purely administrative problem. Which view do you think is more appropriate? Justify your answer. 10
6. Explain the role of probity in good governance. 10
7. Education means enabling the mind to find out that ultimate truth which emancipates us from the bondage of dust and gives us wealth not of things but of inner light." Examine the role of education in building an enlightened society 10
8. What do you understand by environmental ethics? Examine the ethical concerns in 'phase-down versus phase out debate' in the use of coal by developing countries. 10

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(PART-B: CASE STUDIES)

Time : 40 Mins.

Marks : 20

[Answer any one]

1. Ramesh and Deepa are a married couple who live with their two children. Ramesh works in an IT firm as a software engineer and Deepa teaches English in a high school. Both of them are sincere, diligent and have a great performance record in their work. Their respective workplaces have announced work from home considering the increase in covid cases.

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Deepa has been taking online classes for students and Ramesh has been managing office from home. Though work from home seemed convenient initially, it has had its own repercussions. The duration of Deepa's classes almost doubled due to the various complexities associated with digital learning. On the other hand, Ramesh's work load has also increased substantially. Overall, the couple is facing immense pressure in their professional life which is affecting their personal life as well.

Earlier, the professional life and the personal life of the couple were separate. The imbalance created by these disruptions led to increased complexities and difficulties for Ramesh and Deepa in managing their dual roles. Office issues were affecting the atmosphere of the home resulting in disturbances and frequent fights between the couple. Due to online learning, their kids have also adopted new habits. Not going to school and being unable to play with friends has taken a toll on the physical and mental health of the kids. This has been further aggravated by increased screen time on digital devices. Due to the busy schedule and extra working hours, both the parents have not been able to provide enough time to the children and thus, failing to instill discipline and routine in them. Constant work pressure and bitter fights between the couple has deteriorated the environment of the house. On basis of this case study answer the following:

What according to you is the role of emotional intelligence during lockdown and work from home? Suggest and explain the best course of action to maintain the balance between professional and personal life in the given case.

2. You are the district magistrate of Kasigunj. The state government is pushing for digital solutions to improve health care delivery in remote areas. Government has introduced a digital patient registration and management system that can record disease history, prescribed treatment regimen, lab reports etc. The system can be accessed and operated through smart phones connected with the internet. ASHA workers form the backbone of health and nutrition interventions in rural areas. To ensure that they can buy smart phones and assess the patient registration and monitoring system, the state government has provided a one-time grant of six thousand to them. Government is also providing 1 GB/day high speed data to ASHA workers. However, the new phone and internet is used more for streaming videos or browsing social network sites and after the lockdown, for attending online classes by their children.

To ensure that the phone and internet is being used for its intended purpose, the government has made it mandatory for every ASHA worker to download a new mobile application. The new mobile application allows officials to directly manage devices of ground-level public health workers. The application tracks daily work and provides insights on how a person uses the handset. The ASHA workers have gone on strike against this directive. They allege that the application violates the privacy of women and can monitor their personal conversations, access photographs, and record audio or video through remote access.

The new dispute and strike threaten to derail not only the digitization drive in public health services but also the recruitment of women as ASHA due to misgivings about invasion of privacy and misuse of technology.

In this situation, following choices are available to you for resolving the crisis:

- a) Abandon the requirement for mandatory downloading of the new application on smartphones.
- b) Stop providing free data to ASHA workers to avoid misuse of government resources.
- c) Take strict action against ASHA workers who are on strike. Suggest any other possible option(s). Evaluate all of them and suggest the best course of action, giving your reasons for it.

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