

**MASTER OF LIBRARY & INFORMATION SCIENCE  
SECOND SEMESTER  
INFORMATION SOURCE AND SERVICES  
MLS – 202**

**SET  
A**

**[USE OMR SHEET FOR OBJECTIVE PART]**

Duration: 3 hrs.

Full Marks: 70

Time: 30 mins.

**(Objective)**

Marks: 20

*Choose the correct answer from the following:*

*1 × 20 = 20*

1. Reference service which involves short answers are called:
  - a. Long range reference service
  - b. Ready reference service
  - c. Simple service
  - d. Referral service
2. Selective dissemination information was formulated by:
  - a. W. Fidel
  - b. H.P. Luhn
  - c. Melvil Dewey
  - d. J. Koblbers
3. User profile is one of the important components of :
  - a. Reference service
  - b. SDI
  - c. Documentation
  - d. CAS
4. Current Awareness Service comes under :
  - a. Responsive
  - b. Anticipatory
  - c. On-Demand
  - d. E-Mail
5. Patent belong to :
  - a. Primary sources
  - b. Secondary sources
  - c. Tertiary sources
  - d. None of the above
6. What are the non- documentary sources?
  - a. Which are in printed form
  - b. Which are non Printed form
  - c. Which are non documented
  - d. All of the above
7. What do you call a collection of maps, tables, charts etc :
  - a. Globe
  - b. Gazetteer
  - c. Maps
  - d. Atlas
8. Which is not an alerting service?
  - a. CAS
  - b. SDI
  - c. Document Delivery service
  - d. Newspaper clipping
9. Making user acquainted with the libraries usage and services is :
  - a. User orientation
  - b. User analysis
  - c. User studies
  - d. Feed
10. Who contributed about the systematic use of user education?
  - a. S.S. Green
  - b. Melvil Dewey
  - c. P.B. Kanapp
  - d. E.J. Coats

11. Cover to cover translation is treated as
  - a. Selective dissemination service
  - b. Current awareness service
  - c. On demand service
  - d. Anticipatory service
12. What is the frequency of INB?
  - a. Quarterly
  - b. Monthly
  - c. Weekly
  - d. Annual
13. Articles published in research journals are
  - a. Reference source
  - b. Secondary source
  - c. Primary source
  - d. Tertiary source
14. Reference sources are those
  - a. Which are in large size
  - b. Which can be read at home easily
  - c. Used to obtain particular information
  - d. Which are costly
15. Which part of the new encyclopedia Britannica is useful for daily reference service?
  - a. Micropaedia
  - b. Propaedia
  - c. Micropaedia
  - d. Premedia
16. Which of the following is not a document?
  - a. Manuscript
  - b. Book
  - c. Inscription
  - d. Periodical
17. Manzel categorise user studies into
  - a. Two categories
  - b. Five categories
  - c. Three categories
  - d. Four Categories
18. The 15<sup>th</sup> edition of Encyclopedia Britanica consist of
  - a. 32 volumes
  - b. 35 volumes
  - c. 10 volumes
  - d. 30
19. Personal assistance to library user seeking information is known as
  - a. User service
  - b. Referral Service
  - c. Reference service
  - d. Document delivery service
20. Long range reference service may take
  - a. Several minutes
  - b. Several hours
  - c. Several days
  - d. All of the above



**(Descriptive)**

Time : 2 Hr. 30 Mins.

Marks : 50

[ Answer question no.1 & any four (4) from the rest ]

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|---|--------|
| 1. Define reference service. Explain the types of information services.                           | 2+8=10 |
| 2. What is an information source? Write in brief about the types of information sources.          | 4+6=10 |
| 3. Justify the importance of reference librarians in electronic age.                              | 10     |
| 4. What are user studies? Explain the categories of information users.                            | 4+7=10 |
| 5. What is information-seeking behavior? Explain at least two classic information-seeking models. | 3+7=10 |
| 6. What are the recent trends in information services?  | 10     |
| 7. What are secondary sources of information? Write in detail with suitable examples.             | 2+8=10 |
| 8. Define user education in the library. Explain about the concept and goal of user education.    | 2+8=10 |

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