

**BBA LLB**  
**FIRST SEMESTER**  
**ORGANIZATIONAL BEHAVIOUR**  
**BBLB – 103**  
(USE OMR FOR OBJECTIVE PART)

**SET**  
**A**

Duration: 3 hrs.

Full Marks: 70

( Objective )

Time: 30 min.

Marks: 20

*Choose the correct answer from the following:*

**1 × 20 = 20**

- Who is the creator of The Myers-Briggs Type Indicator?
  - Gordon Allport
  - Katharine Cook Briggs & Isabel Briggs Myers
  - Katharine Cook Briggs & Myers Ross
  - Myers Ross & Briggs Cook
- Which type of biasness we observe in decision making?
  - Anchoring Bias
  - Stereotyping
  - Halo Effect
  - Selective perception Bias
- Who is the creator of Rorschach test?
  - Hermann Rorschach
  - Rorschach George
  - G. Alion
  - Herman Rorschach & G. Alion
- Which factors are included in the Big Five Model?
  - Extraversion, Personality, Emotional stability
  - Extraversion, Openness to experience, Thinking
  - Emotional stability, Openness to experience, Agreeableness
  - Agreeableness, Openness to experience, Thinking
- Theory X and Theory Y was propounded by \_\_\_\_\_?
  - Abraham Maslow
  - Douglas McGregor
  - Fredrick Herzberg
  - David Mc Clelland
- How many needs are there in Maslow's theory of Hierarchy of needs?
  - 1
  - 5
  - 4
  - 3
- The job satisfaction of an employee is dependent on the.
  - Behavior
  - Attitude
  - Personality
  - Employer
- \_\_\_\_\_ are the way others believe you should act in a given context.
  - Role Conflict
  - Role Expectations
  - Role Perception
  - Social Loafing
- The desire to accept the decision made by the group is called as \_\_\_\_\_.
  - Conformity
  - Cohesiveness
  - Diversity
  - Social Loafing

10. The stage where intra-group conflict is seen in the five stage model
- Norming
  - Storming
  - Forming
  - Performing
11. Albert Bandura is associated with which of the following?
- Social learning theory
  - Classical conditioning
  - Behavioral theory
  - Psycho-Social theory of development
12. What is the meaning of the word, "Camaraderie?"
- Spirit of friendly good relationship
  - Enmity
  - Happiness
  - A very Bright Future
13. Components of attitude can majorly be segregated in to \_\_\_\_\_
- 7
  - 6
  - 4
  - 3
14. Sensory motor learning is
- Skill attainment knowledge
  - Control body movement
  - Control mind
  - Perform calculation
15. Learning is
- Change, adjustment, universal, continuous
  - Change, Emotion, Adjustment
  - Transferable, continuous, creative, care
  - Change, adjustment, stagnant
16. According to operant conditioning,
- Punishment can strengthen behavior
  - Punishment and negative reinforcement are the same
  - Once a behavior is learned , it is not forgotten
  - Behavior is controlled by its consequences
17. \_\_\_\_\_ is the only component of attitude which is visible and can be observed directly
- Behavioral
  - Cognitive
  - Affective
  - Positive
18. According to \_\_\_\_\_ learning is "a process of progressive behavior adoption."
- Douglas Mc Gregor
  - Blair Jones
  - Ivan Pavlov
  - Skinner
19. The attitude based on feelings, sentiments and emotions of any person is under \_\_\_\_\_ component of attitude.
- Behavioral
  - Cognitive
  - Affective
  - Positive
20. Who proposed the Classical conditioning theory?
- Gordon Allport
  - Ivan Pavlov
  - Katharine Cook Briggs & Myers Ross
  - Myers Ross & Briggs Cook

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**( Descriptive )**

Time : 2 hrs. 30 min.

Marks : 50

*[ Answer question no.1 & any four (4) from the rest ]*

1. What is personality? Mention any four determinants of personality 2+8=10
  
2. (i) Answer in one sentence 4+6=10
  - a) What is role perception?
  - b) What is social Loafing?
  - c) What is contrast effect?
  - d) What is Risk Aversion?

(ii) Discuss the process of learning with diagram.
  
3. What is Organizational Behavior? Discuss the contribution of any four disciplines that have contributed to the field of OB. 2+8=10
  
4. What is the difference between work team and work group? Describe the Punctuated- Equilibrium Model with diagram. 4+6=10
  
5. Write short note on (*any two*): 5+5=10
  - a. Components of Attitudes
  - b. Learning Process
  - c. Classical Conditioning Theory
  
7. Write short notes on: 5+5=10
  - a. Hierarchy of Needs Theory.
  - b. Theory X and Theory Y.
  
8. Discuss how the three needs explained by McClelland and his associates have relation with job performance? 10

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