

### ISSUES INVOLVED IN SUSTAINABILITY REPORTING

Sustainability reporting combines long term profitability with social justice and environmental concerns. It covers three aspects i.e. economic, environmental and social performance of an organization. Businesses increasingly want a second pair of eyes to verify their corporate sustainability reporting, why? It's important to give stakeholders comfort that the information is credible and to uncover areas for performance improvement. Sustainability reporting continues to be one of the most challenging issues for C-suite executives. Still just like CSR, reporting become more focused, strategic and smart and there is even a continuous search after its business value. The journey of sustainability reporting is still a long one but now companies understand the significance of reporting more than ever and try to figure out how to utilize it in the best possible way. In Responsible Business Summit following issues dominated the conversation about Sustainability reporting:

- 4.1. From one time event to an ongoing communication.
- 4.2. No supplier left behind.
- 4.3. Regulators are pushing for more disclosure.
- 4.4. Bloomberg makes a difference.
- 4.5. Check list effort or value creator?

The Ceres Roadmap for Sustainability (Ceres Conference, 2011) contains 20 specific expectations / issues for corporate performance broadly divided into four areas of activity - governance, stakeholder's engagement, disclosure and performance (including the areas of operations, supply chain, transportation and logistics, products and services and employee relations).

The above issues in some detail are as follows:

**Governance** Companies will embed sustainability into core building blocks of management and board structure, goal setting and strategic decision making.

**Stake Holder Engagement:** Companies will proactively engage in robust dialogue with stakeholders across the whole value chain, and will integrate stakeholder feedback into strategic planning and operational decision making. **Disclosure:** Company will regularly report on sustainability strategies and performance. Disclosure will include credible, standardized and independently verified matrices. Encompassing all material stakeholder concerns and detailed goals and plans for future action.

**Performance** Companies will routinely and systematically improve environmental and social matrices across their operations, supply chain and their products including reduced water and energy use, lower footprint for carbon emission and waste and respect for human right.

#### Sustainability Reporting in India and its Constraints:

In India sustainability reporting practices are growing. According to K.P. Mitra, sustainability reporting initiative was taken in 2001 but the pace of growth was quite slow. India has only a handful reporting on sustainability strategies, vision, performance or governance) Very few Indian reporters have sustainability strategy with well defined objectives and specific measurable, achievable, realistic and time bound targets. This clearly indicates that although many companies have started reporting their sustainability performance, they have not channelled their efforts under a well defined sustainability strategy. Energy, climate, labour, water; waste, community, people and culture are main impact areas of sustainability reporting. For these, aims, targets, and commitments are not clearly and specifically defined, hence it is main constraint towards the sustainability reporting development.

#### CONCLUSION

Sustainability reporting is an all encompassing paradigm in the shape corporate social responsibility is going to assume. The various policy initiatives taken by the ministries of central government has underlined the importance of not only measuring and monitoring performance on environmental, social and governance issues and also made reporting central to efforts. Sustainability reporting in India is in an early stage. Indian companies are becoming increasingly attentive to corporate sustainability issues. Thus based on growing current practices and recent trends, there is much possibility of sustainability reporting becoming mandatory in the future in India.

#### REFERENCES

- 1 Ballou B, Heitger D L, Landes C E and Adams M (2006) : The Future of Corporate Sustainability Reporting, *Journal of Accountancy*, Vol202, No 6, pp65-70.
- 2 Daizy, Sen M, Das N ((2011), *Accounting World*, pp. 1-12
- 3 Davis Walling Pand Batterman A (1997) Environmental Reporting by the Fortune 50 Firms. *Environmental Management*, Vol 21, No. 6, pp 865- 875.
- 4 GRI(Global Reporting Initiatives, 2009), Sustainability Reporting Guidelines, retrieved from [www.globalreporting.org](http://www.globalreporting.org).
- 5 Lele SM (1991), Sustainable Development : A Critical Review, *World Development*, Vol.19, No. 6 pp. 607-621.
- 6 Srivastava R K, Giridharan PT(2006), Sustainability Reporting. *The Accounting World*, Oct. 2006, pp. 7- 12.

## Merger: A Quest For Financial Viability (A Case of Hutchison Essar – Vodafone)

*Vinamra Nayak*

### ABSTRACT

Indian Telecommunications industry is one of the most profitable and rapidly developing industries in the world and it is regarded as an indispensable component of the worldwide utility and services sector. As the effects of liberalization, privatization and globalization more and more firms are joining hands to increase size not merely to stay in competition but to extend their dominance to new geographical areas. The Merger and Acquisitions in the telecommunication industry help the telecommunications service providers to cut down on their costs, achieve greater market share and accomplish market control. With more than 933 million subscribers and around 15 Telecom Service Providers, India is the second largest mobile phone market in the world after China. Indian Telecom sector has played a crucial role in the economy and has undergone major reforms and restructuring for better financial viability in recent years. In the wake of economic reforms, Indian industries have also started restructuring their operations around their core business activities through mergers and acquisition because of their increasing exposure to competition both domestically and internationally.

This research paper aims to study the impact on the performance of biggest merger in the Indian Telecom industry between Hutchison Essar and Vodafone Plc, by examining some pre and post-merger key performance variables. The research is based on only publicly available information which has been taken into account.

**Keyword:** Merger & Acquisition, Indian Telecommunication Industry

\*Gyan Ganga Institute of Technology & Sciences, Jabalpur.

## INTRODUCTION

In recent years, the cellular industry all over the world has been witnessing very high growth rates in subscriber base. Telecommunications industry is one of the most profitable and rapidly developing industries in the world and it is regarded as an indispensable component of the worldwide utility and services sector. India is going through a telecom revolution, especially in the wireless telephony segment. The adoption of mobile telephony remains unparalleled in scope, as users from diverse segments increasingly choose to exercise the option of personal mobility. As the effects of liberalization, privatisation and globalisation more and more firms are joining hands to increase size not merely to stay in competition but to extend their dominance to new geographical areas. The user base has been adding 4 - 5 million subscribers per month (on an average) and recently the mobile subscriber base crossed The 900 million mark.

Indian Telecom sector has played a crucial role in the economy and has undergone major reforms and restructuring for better financial viability in recent years. Indian the waves of Mergers & Acquisitions, resulting from globalization, have tremendous impact on the economies of both industrialized and newly industrialized nations. M&A activities are driving both profit and non-profit organizations from all sectors of the economy toward consolidation. At the macro level, consolidations are motivated by the changing financial landscape brought by the force of globalization and liberalization.

In simple terms, a merger means blending of two or more existing undertakings into one, consequent to which each undertaking would lose their separate identity. The most common reasons for mergers are, operating synergies, market expansion, diversification, growth, consolidation of production capacities and tax savings. However, these are just some of the illustrations and not the exhaustive benefits.

TRAI Quarterly Report 2014 highlights Indian Telecom Sector has more than 933 million subscribers and around 15 Telecom Service Providers, India is the second largest mobile phone market in the world after China. Undoubtedly, the Indian telecom industry is at an inflexion point and everyone wants to have a slice of this lucrative market, given the under-penetrated market and untapped potential. In the wake of economic reforms, Indian industries have also started restructuring their operations around their core business activities through mergers and acquisition because of their increasing exposure to competition both domestically and internationally.

A set of quantifiable measures that a company or industry uses to gauge or compare performance in terms of meeting their strategic and

operational goals. KPIs vary between companies and industries, depending on their priorities or performance criteria.

The Vodafone-Hutch deal is one of the largest M&A deal executed by overseas firm in Indian subcontinent. Today Vodafone business in India has been successfully integrated into the group and recorded with an increase in revenues by 50 per cent during the years driven by rapid expansion of the customer base (over 166.6 million subscribers in June 2014) with an average of 1.5 million net additions per month since acquisition making Vodafone second largest service provider in Indian market.

The paper aims to analyse the pre and post-merger performance of the biggest merger in the Indian Telecom industry between Hutchison Essar and Vodafone Plc, by examining some key performance variables. The study only considers basic *key performance indicators ('KPIs')* used to monitor and measure the performance of a telecom industry. The research is based on secondary data and only publically available information has been taken into account from Annual Reports of Hutchison Essar (years 2005 & 2006) & Vodafone Plc (year 2008 to 2014).

#### LITERATURE REVIEW

With the process of liberalization initiated in many hitherto closed economies, an increasing number of firms from developed markets have sought growth in emerging markets. Firms hailing from emerging markets have also shown interest in acquiring firms in developed markets mainly to develop new resources and capabilities (Hoskisson, et al, 2005).

According to Ghosh & Das (2003), Growth can be achieved by introducing new products and services or by expanding with its present operations on its existing products. Internal growth can be achieved by introducing new products however external growth can be achieved by entering into mergers and acquisition.

The measure to evaluate success or failure is the degree to which the merger has moved the combined firm toward achieving its strategic goals and objectives. It is important to understand that merger is not a strategy, but a means of implementing strategy (Smith, Hildebrandt press room, 11 September, 1999). Some goals are easily quantifiable (improvement in market share, revenues, earnings) and other goals can be shown to have occurred (acquiring a capability, repositioning the company, building foundation for future growth) but the difficulty

ing is to calculate that how effectively and efficiently they have been pursued (Nayak, 2011).

The academic literature is somewhat contradictory about the effect of M&A. Some authors have concluded that M&A destroys value for the shareholders of acquiring companies while others show that M&A has positive consequences for acquiring firms. Still others argue that M&A has a zero effect. Despite of such an extensive and wide academic findings the general view towards M&A is negative (Sudarsanam et al., 1996).

Cartwright and Cooper (1993) suggest that failure or success can be measured by managerial assessment in order to evaluate to what extent merged company has achieved the predicted level of profitability. "Merger failure" is a highly complex question. Teams of researchers throughout the world have been investigating for decades and have not come up with a consistent set of answer to define it. But there research has given us clusters of answers which acts like a prism to measure performance of the companies engaged in merger and acquisition activity (Nayak, 2011).

According to Dillavou (2002) and Kee (2003), it is very important for an acquiring company to recognise the major synergies (opportunities) while screening the targeted company and more crucial thing is to execute different plans to get maximum out of it.

Ramakrishnan (2008) investigated that whether mergers in India have resulted in improved long term post merger firm operating performance through enhanced efficiency or not with the help of hypotheses and indicated that in long run, mergers emerge to have been financially beneficial for firms in the Indian industry.

According to Nalwaya & Vyas (2014) Mergers and Acquisitions have emerged as a natural process of business restructuring and represents the most dynamic facet of corporate strategy resulting in the improved financial performance vis-a-vis Value Creation of Indian companies. Furthermore has argued that the Indian Telecom companies have now learnt that inorganic growth is the faster mechanism to gain competitive advantages.

Reddy and Mantravadi (2007) in their study tested whether the relative size of target and acquiring firms has an impact on the post-merger operating performance in India. The analysis of pre and post merger operating performance ratios for the acquiring small size firms has indicated that relative size does make difference to post-merger performance.