### **MSW**

# Fourth Semester (Repeat) INDUSTRIAL RELATIONS & CORPORATE SOCIAL RESPONSIBILITY (MSW – 403 C)

Duration: 3Hrs.

Full Marks: 70

Part-A (Objective) =20 Part-B (Descriptive) =50

(PART-B: Descriptive)

Duration: 2 hrs. 40 mins. Marks: 50

# Answer any four from Question no. 2 to 8 Question no. 1 is compulsory.

- 1. Write your concept of Industrial Relations. Write the objectives of IR.(3+7=10)
- 2. Draw the evolution of IR in India.

(10) (5+5=10)

- a) Trade union concept, functions and objectives.
  - b) Collective bargaining.
- 4. Explain the following:

(5+5=10)

a) Conciliation

3. Write notes on:

- b) Arbitration
- 5. Brief the Industrial Dispute act, 1947.

(10)

6. Write about dispute resolution methods and machinery.

- (10)
- 7. What is Corporate Social Responsibility? What is the benefit of CSR programme?

(5+5=10)

8. Explain the Industrial Employment (standing orders) Act, 1946.

(10)

#### MSW

## Fourth Semester (Repeat)

# INDUSTRIAL RELATIONS & CORPORATE SOCIAL RESPONSIBILITY

(MSW - 403 C)

**Duration: 20 minutes** 

Marks - 20

(PART A - Objective Type)

#### I. Choose the correct answer:

1×20=20

- 1. \_\_\_\_\_refers to all types of relationship between all the parties concerned with industry.
- a. Industrial relations
- b. Human relations
- c. General relations
- d. All of these
- 2. The scope of IR does not include:
  - a. Employer and employee relation.
  - b. Employee and trade union relation.
  - c. Employer, employee and trade union relation.
  - d. Employee and customer relation.
- 3. Dominant aspects of industrial relations are:
  - a. Co-operation
  - b. Conflict
  - c. Both (A) and (B)
  - d. None of these
- 4. Which is the following factor affecting IR?
  - a. Institutional Factors
  - b. Economic factors
  - c. Social factors
  - d. All of these
- 5. Which of the following is not a part of the scope of industrial relations?
  - a. Labor relations
  - b. Employer –employee relations
  - c. Group Relation
  - d. None of these
- 6. Main aspects of industrial relations are:
  - a. Promotion and development of healthy manager and labor relations.
  - b. Maintenance of industrial peace and avoidance of industrial dispute.
  - c. Development of industrial democracy.
  - d. All of these.

- 7. Which of the following factors does not affect industrial relations?
  - a. Psychological factors
  - b. Political factors
  - c. Global factors
  - d. None of these
- 8. Which of the following is the approach of industrial relation?
  - a. Gandhian approach
  - b. System approach
  - c. Oxford approach
  - d. All of these
- 9. John Dunlop gave the:
  - a. Gandhian approach
  - b. System approach
  - c. Oxford approach
  - d. All of these
- 10. Collective bargaining was considered as apex of IR system is concerned with:
  - a. Gandhian approach
  - b. Systems approach
  - c. Oxford approach
  - d. All of these
- 11. Which of the following is an objective for IR?
  - a. To safeguard mutual trust.
- b. To raise productivity.
- c. To avoid industrial strike.
- d. None of these.
- 12. Temporary closing down the undertaking with the intention of forcing workers to accept the demand of the employer is called:
  - a. Lockout
  - b. Layoff
  - c. Strike
  - d. Retrenchment
- 13. The conflicts and dispute between employers and employees on any industrial matters are known as:
  - a. Industrial disputes
  - b. Human relations
  - c. Conflict relations
  - d. All of these
- 14. The phrase collective bargaining was first coined by:
  - a. Sydney and Beatrice web
  - b. U.K.
- c. Both A& B
- d. None of these

15. Workers participated in management is highlighted in: a. Article 43A b. Article 42 A c. Both (a) and (b) d. None of these	
16. Workers participated in management hasobjectives.  a. Economic b. Psychological c. Both A& B d. None of these	
17is the ultimate remedy for the settlement of industrial dispute intervention by the third party appointed by the government.  a. Conciliation b. Voluntary Arbitration c. Adjudication d. Collective bargaining	through the
18. The utility of non violence as the means of conflict resolution is the princa. Gandhian approach b. System approach c. Both (a) and (b) d. All of these	piple of:
19.A trade union is a continuous association of wage earners for the purpose improving the condition of their working lives.  a. Sydney & Beatrice web b. G.D.H. Cole c. Both A& B d. None of these	e of maintaining or
20.A strives to protect maintain and improve economic, social and vof their members.  a. Trade union b. Employer union c. Both A & B d. None of these	ocational interest
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## University of Science and Technology, Meghalaya

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SESSION 2016-17			
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Instructions to Candidates	For Obje	ective	Session: 2016-17
This answer booklet has 4 pages. Please check before	Type Que	estions	
writing whether it is complete or in good condition.	Page No.	Marks	Course
Do not write your name anywhere in the answer booklet.			Roll No
3. Write legibly on both sides of the paper			Enrollment No
4. You may use some space for any rough notes or calculation			Semester
on the answer booklet if you need. These rough notes,			No.
calculations must be scored out before submitting the answer	1111111		Name of the Paper
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5. Do not bring any book or loose paper in the examination			
hall.	For Descrip	tive Type	Paper Code
6. Do not tear any page from the answer booklet.	Questions		
7. Do not write anything on the question paper or blotting	Question No.	Marks	
paper or any pieces of paper while you are in the examination			
hall.			
8. Any act of indiscipline or misbehavior in the examination hall			
will result in your expulsion.			
9. No examinee is allowed to leave the examination hall until			
30 minutes lapse after the commencement of the examination.			
10. Additional answer sheet will be supplied after the main			
answer booklet is completed.			
	Total		
	Grand Total		

Scrutinizer's Signature

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Invigilator's Signature