

MSW
FOURTH SEMESTER
INDUSTRIAL RELATIONS & CORPORATE SOCIAL
RESPONSIBILITY
MSW-403 C

Duration: 3 Hrs.

Marks: 70

{ PART : A (OBJECTIVE) = 20 }
{ PART : B (DESCRIPTIVE) = 50 }

[PART-B:Descriptive]

Duration: 2 Hrs. 40 Mins.

Marks: 50

[Answer question no. One (1) & any four (4) from the rest]

1. What do you mean by Industrial Relations? Write the objectives. (3+7=10)
2. Draw the evolution of IR in India. (10)
3. Write notes on: (5+5=10)
 - a) Trade union concept, functions and objectives.
 - b) Collective bargaining.
4. Explain the following: (5+5=10)
 - a) Conciliation
 - b) Arbitration
5. Brief the Industrial Dispute act, 1947. (10)
6. Write about dispute resolution methods and machinery. (10)
7. What is Corporate Social Responsibility? What is the benefit of CSR programme? (5+5=10)
8. Explain the Industrial Employment (standing orders) Act,1946 (10)

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[PART-A : Objective]

Choose the correct answer from the following:

1X20=20

1. _____ refers to all types of relationship between all the parties concerned with industry.
 a. Industrial relations
 b. Human relations
 c. General relations
 d. All of these
2. The scope of IR does not include
 a. Employer and employee relation.
 b. Employee and trade union relation.
 c. Employer, employee and trade union relation.
 d. Employee and customer relation.
3. Dominant aspects of industrial relations are
 a. Co-operation
 b. Conflict
 c. Both (A) and (B)
 d. None of these
4. Which of the following factor affect IR?
 a. Institutional Factors
 b. Economic factors
 c. Social factors
 d. All of these
5. Which of the following is not a part of the scope of industrial relations?
 a. Labour relations
 b. Employer -employee relations
 c. Group Relation
 d. None of these
6. Main aspects of industrial relations are
 a. Promotion and development of healthy manager and labour relations.

- b. Maintenance of industrial peace and avoidance of industrial dispute.
 - c. Development of industrial democracy.
 - d. All of these.
7. Which of the following factors does not affect industrial relations?
 a. Psychological factors
 b. Political factors
 c. Global factors
 d. None of these
 8. Which of the following is the approach of industrial relation?
 a. Gandhian approach
 b. System approach
 c. Oxford approach
 d. All of these
 9. John Dunlop gave the
 a. Gandhian approach
 b. System approach
 c. Oxford approach
 d. All of these
 10. Collective bargaining was considered as apex of IR system is concerned with
 a. Gandhian approach
 b. Systems approach
 c. Oxford approach
 d. All of these
 11. Which of the following is an objective for IR?
 a. To safeguard mutual trust
 b. To raise productivity
 c. To avoid industrial strike
 d. None of these
 12. Temporary closing down the undertaking with the intention of forcing workers to accept the demand of the employer is called
 a. Lockout
 b. Layoff
 c. Strike
 d. Retrenchment
 13. The conflicts and dispute between employers and employees on any industrial matters are known as
 a. Industrial disputes
 b. Human relations
 c. Conflict relations
 d. All of these



14. The phrase collective bargaining was first coined by
 a. Sydney and Beatrice web
 b. U.K.
 c. Both A& B
 d. None of these

15. Workers participation in management is highlighted in
 a. Article 43A
 b. Article 42 A
 c. Both (a) and (b)
 d. None of these

16. Workers participation in management has _____ objectives.
 a. Economic
 b. Psychological
 c. Both A& B
 d. None of these

17. _____ is the ultimate remedy for the settlement of industrial dispute through the intervention by the third party appointed by the government.
 a. Conciliation
 b. Voluntary Arbitration
 c. Adjudication
 d. Collective bargaining

18. The utility of non violence as the means of conflict resolution is the principle of
 a. Gandhian approach
 b. System approach
 c. Both (a) and (b)
 d. All of these

19. A trade union is a continuous association of wage earners for the purpose of maintaining or improving the condition of their working lives
 a. Sydney & Beatrice web
 b. G.D.H. Cole
 c. Both A& B
 d. None of these

20. A _____ strives to protect maintain and improve economic, social and vocational interest of their members.
 a. Trade union
 b. Employer union
 c. Both A& B
 d. None of these

Course :

Semester : Roll No :

Enrollment No : Course code :

Course Title :

Session : 2016-17 Date :

Instructions / Guidelines

- The paper contains twenty (20) / ten (10) questions.
- The student shall write the answer in the box where it is provided.
- The student shall not overwrite / erase any answer and no mark shall be given for such act.
- Hand over the question paper cum answer sheet (Objective) within the allotted time (20 minutes / 10 minutes) to the invigilator.

Full Marks	Marks Obtained	Remarks
20		

Scrutinizer's Signature

Examiner's Signature

Invigilator's Signature