REV-01
BBA/02/07

2025/11

BACHELOR OF BUSINESS ADMIN. [HONOURS]
SEVENTH SEMESTER
INDUSTRIAL RELATIONS
BBA – 704

SET A

[USE OMR SHEET FOR OBJECTIVE PART]

Duration: 1.30 hrs. **Full Marks: 35**

Objective

Time: 15 mins. **Marks: 10**

Choose the correct answer from the following: ***1×10=10***

1. Which of the following is not a function of Trade union?
   a. Providing salary
   b. Ensuring better working condition
   c. Ensuring safety of labour interest
   d. None of the above

2. Which of the following is not a bargaining agent in IR system?
   a. Trade union
   b. Employer's organisation
   c. Employee
   d. None of the above

3. To form a trade union, minimum how many members are required?
   a. 7 members
   b. 8 members
   c. 9 members
   d. 10 members

4. Which of the following is not an objective of IR?
   a. To ensure healthy working environment.
   b. To ensure more industrial disputes
   c. To ensure more Collective bargaining practice.
   d. All of the above

5. Which of the following is a characteristic of Indian labour?
   a. They are not very much active
   b. They are home-sick
   c. They are lethargic in nature
   d. All of the above

6. In bipartite negotiation, which of the following is not a party?
   a. Government
   b. Employee
   c. Employer
   d. None of the above

7. Which of the following is not a cause of industrial dispute that lies under managerial factors?
   a. Management policies
   b. Low salary
   c. Leave policy
   d. All of the above

8. A conciliation officer gets how many days to solve industrial dispute?
   a. 30 days
   b. 14 days
   c. 15 days
   d. 15 days

9. In Labour court, what kind of dispute is addressed?
   a. Monetary related
   b. Regional based
   c. National based
   d. None of the above

10. What is to be the last resort/step to settle industrial dispute?
   a. Conciliation
   b. Voluntary arbitration
   c. Adjudication
   d. None of the above

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Descriptive

Time : 1 Hr. 15 Mins. **Marks : 25**

[Answer question no.1 & any two (2) from the rest]

1. Briefly explain the various types of Collective Bargaining. 5

2. What do you mean by Industrial Relations? Mention few characteristics of Indian Labour. Highlights the various problems of Tarde union. 1+3+6=10

3. Define Industrial dispute. Discuss the various statutory machineries of industrial disputes. 2+8=10

4. What do you mean by Labour Welfare? Briefly discuss the various types of labour welfare. How Labour welfare and workers' education can contribute in maintaining healthy industrial relations and peace in organisation? 1+2+7=10

5. Define Trade union. Highlight the different functions of Trade union. Briefly point out the role of bargaining agents in industrial relations. 1+2+7=10

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