REV-01
MLS/02/05

2025/05

SET A

MASTER OF LIBRARY & INFORMATION SCIENCE
SECOND SEMESTER [REPEAT]
REFERENCE AND INFORMATION SOURCES & SERVICES
MLS - 202
[USE OMR SHEET FOR OBJECTIVE PART]

Duration: 3 hrs. **Full Marks: 70**

Objective

Time: 30 mins. **Marks: 20**

Choose the correct answer from the following: ***1×20=20***

1. A gazzet provides the information about which of the following?
   a. Monuments
   b. History of previous monuments
   c. Ancient documents
   d. Governments order and notices

2. The alerting services are utilized for different methods of delivery, these are:
   a. Through e-mail
   b. RSS Reader
   c. Both A & B
   d. None of these

3. Which of the following best expresses the need of CAS?
   a. Promotes and supports of library services
   b. Helps the user in scanning literature
   c. Saves time
   d. All of the above

4. The efficiency of Document Delivery Service (DDS) is determined by the:
   a. Speed
   b. Cost
   c. Satisfaction level
   d. All of these

5. What is new product of information services in the libraries?
   a. Floppies
   b. Databases
   c. CD-ROMs
   d. None of these

6. Libraries are focused on providing access to:
   a. Primary information
   b. Secondary information
   c. Tertiary information
   d. Reference information Source

7. The functions of reference services are:
   a. Appraisal function
   b. Instruction function
   c. Guidance function
   d. All of these

8. Which network is identified as model network for India?
   a. ENVIS
   b. SENDOC
   c. NISCAIR
   d. ERNET

9. DESIDOC started functioning in the year:
   a. 1958
   b. 1959
   c. 1960
   d. 1968

10. NISCAIR came into existence on 30th September, 2002 with the merge of:
    a. NISCOM
    b. INSDOC
    c. Both a and b
    d. None of these

11. Patents belong to which source of information?
    a. Primary Sources
    b. Secondary Sources
    c. Tertiary Sources
    d. None of these

12. Mass media is considered of which sources of information?
    a. Documentary
    b. Non-Documentary
    c. Tertiary sources
    d. Reference sources

13. Trade literature includes:
    a. Data sheets
    b. Price list
    c. Institutional Publications
    d. All of these

14. Information is a:
    a. Knowledge
    b. Raw data
    c. Processed data
    d. Wisdom

15. What do you mean by the term information sources?
    a. Where information is available
    b. Where specific information is available
    c. Where required information is available
    d. All the above

16. What are non documentary sources?
    a. Which are in printed form
    b. Which are not in printed form
    c. Which are not documents form
    d. None of the above

17. Which one is the suitable source to know the history of a word?
    a. Encyclopedia
    b. Dictionary
    c. Bibliography
    d. Directory

18. Ready reference sources are those which are:
    a. Published annually
    b. Published annually and cover information about the whole year
    c. Published annually and cover information about the previous year
    d. Published annually and cover information about the present year

19. Which type of bibliography libraries are primarily concerned with?
    a. Textual
    b. regional
    c. systematic
    d. historical

20. Subject bibliographies are maintained by which section of library?
    a. Acquisition
    b. Periodical
    c. Technical
    d. Reference

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Descriptive

Time : 2 Hr. 30 Mins. **Marks : 50**

[Answer question no.1 & any four (4) from the rest]

1. Discuss the reference services in details. 10

2. What do you mean by evaluation of reference and information sources? What are the criteria of evaluation of a reference book? Explain. 10

3. "Documentary and non-documentary sources of information are two major categories of sources of information." Elaborate the statement with examples. 10

4. What is SDI? Discuss its components and steps. 3+3+4=10

5. What are information services? Discuss the information services with examples. 3+7=10

6. What is an information system? Discuss NISCAIR and NISSAT in details. 3+7=10

7. What is digital reference service? Elaborate it with example in the context of university library. 3+7=10

8. Write short notes on: 5+5=10
   a) Information analysis and consolidation
   b) Documentation Centre

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